What on Earth is $\text{acronym_of_campus_it_unit}$

IT PROFESSIONALS CONFERENCE 2019
Brought to you by and for IT Professionals at UW-Madison
#itproconf2019  uwitproconf.slack.com
Panel Members

Stephanie Scherer-Johnson
Dave DeCoster
Jason Erdmann
Brian Deith
Christopher Poser
Mandy Morrow
Sara Tate-Pederson
Elizabeth Simcock
VCRGE IT

Stats: 15 FTEs, 5 students

Skill Sets/Services: Application Development, Software Support, Help Desk, System & Database Administration, Business Analysis, Project Management, and IT Consulting

Primary Stakeholders: Administrative staff in VCRGE, Faculty, Researchers, Graduate Program Coordinators, Graduate Students, Applicants for graduate study

That’s weird/interesting: PMDP (sorry)
CAE
College of Engineering Computer-Aided Engineering
Computer-Aided Engineering

Stats: 15 people & gaggle of students

Skill Sets/Services: Help Desk, Remote Applications, Computer Labs, Infrastructure, Enterprise Services, Identity Management, Sys Admins, Web Dev, Data Analytics

Primary Stakeholders: Undergraduates in the College of Engineering

That’s weird: Reactors do glow blue
MERIT: Media, Education Resources, and Information Technology in the School of Education

Stats: 13 staff, 38 students

Skill Sets/Services: Help Desk, IT consulting, Classroom & AV, Sys Admins, Library, Instructional Design, Podcasting

Primary Stakeholders: School of Education faculty, staff, grad students, and student hourlies. The library serves patrons from the entire UW and community.

That’s weird: We have M&M dispensers everywhere, and most if not all of the ones that you can currently get.
L&S Learning Support Services

Stats: 13 FTE, plus students (does not include some open FTE positions)

Skill Sets/Services: Desktop OS support, Equipment checkout, Videoconferencing facilities, Audio studio, Video studio, Educational consulting, Infolab, Sys Admin, Computer security, Custom Development, Media collection, video streaming

Primary Stakeholders: L&S staff and faculty, including 23 L&S departments we’re primary tech support

That’s weird: In one building, we support the door. Not computers, just the door.
Division of Information Technology, User Services, Departmental Support, Secure Endpoint and Application Management

**Stats:** SEAM: 11 FTEs, 1 student; DS: 24 FTEs, 15 students, US: 75 FTEs, 133 students; DoIT: 572 FTEs, 258 students

**Skill Sets/Services:** Desktop Support, Managed Security Layer Service, OS Deployment Service, Data Compliance Environment Management, Pay-for-Print Services, Event Management Services, Application Management

**Primary Stakeholders:** Partnerships with groups across campus in just about every School, College, and Division

**That’s weird:** I once heard the public microwaves available in the basement of CS referred to as “hobo sock warmers”
DL (UW-Libraries)
UW-Libraries DesignLab

Stats: 8 people (1 director, 1 associate director, 6 graduate students)

Skill Sets/Services: Drop-In and Appointment based consultation on digital design (during Fall and Spring semesters), Instructional Support in classes (all year), Custom Workshops (all year)

Primary Stakeholders: Libraries and Library Patrons; Partnerships with DoIT’s Software Training for Students (STS), InfoLabs, BioCommons

That’s weird: Mandy is the only full-time staff member dedicated solely to DL
AIMS
Administrative Information Management Services
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Administrative Information Management Services

Stats: 40 +/- FTE and rotating student hourly positions

Skill Sets/Services: Workstation lifecycle management, customer support (Help Desk), storage services, application hosting and delivery, web-based application development services, customer engagement and training

Primary Stakeholders: Administrative units under the VCFA (FP&M/OHR/Business Services), DCS, Rec Sports, International Division, UHS, other administrative units across campus

That’s weird: Anyone who works in IT long enough is a little off...
SMPH IT
School of Medicine and Public Health IT

Stats: 40 people, growing
Skill Sets/Services: Help Desk, Ed Tech, Classroom & AV, Sys Admins, Custom Development, Data Streams and Analytics
Primary Stakeholders: SMPH Education and Administration, including HR, Finance, and Facilities

That’s weird: Orange “mints”
YOUR TURN
(don’t panic)
(you have your towel, right?)

Find two people here who you do not know and who do not have your acronym

Step 1  Introduce yourself
Step 2  Explain your acronym/group name
Step 3  Give one way that collaborating outside your usual group could improve your/group’s work
THANK YOU!